

General Terms and Conditions
Dine & Spy | Seven Botanicals Bar & Kitchen

1. A reservation for the Dine & Spy event at Seven Botanicals Bar & Kitchen is only valid upon full payment of the tickets.
2. The full ticket price for the reserved tickets is due upon receipt of the payment link.
3. A free cancellation is only possible up to four weeks before the event. Up to 14 days before the event, 50% of the ticket price is due, up to one week before the event 80%, and for cancellations within less than a week before the event, the full ticket price is due.
4. Rebookings are only possible subject to availability and with written confirmation. Please contact us with your rebooking request via email at unocity@schanihotels.com. Refunds for no-shows are not possible. In case of no-show, a refund of the ticket price is excluded.
5. A change in the menu by the event location is not a reason for cancellation.
6. The organizer reserves the right to make reasonable cast and program changes. These include changes in cast, minor changes in start times, and minor adjustments to the schedule. Such changes do not constitute grounds for a refund or reduction of the ticket price.
7. Tickets purchased through ticketing platforms are subject to the respective cancellation conditions of the contractual partner.
8. In case of a show cancellation by the organizer, the tickets remain valid and can be exchanged for an equivalent event, subject to availability. If no replacement date is found, the ticket price will be refunded. There is no entitlement to the execution of a show.
9. As a voluntary service, Seven Botanicals Bar & Kitchen reserves the right, in the event of cancellation, postponement, or other changes, to notify customers who have purchased tickets for the event via mail, email, phone, or SMS, provided that the necessary contact details are available.
10. Guests must ensure, especially if no contact details were provided during booking and/or ticket purchase, whether the booked show is taking place. The current data, cancellations, etc., can be found on the website www.sevenbotanicals.com.
11. Even with the utmost care in research and preparation, the accuracy and up-to-date nature of all information on the website cannot be guaranteed. If errors or inaccuracies become known, they will be corrected as quickly as possible. Refunds for costs incurred due to such errors are excluded.
12. Value vouchers are valid for a period of 2 years. The validity date is decisive. A cash redemption is excluded.
13. Customers are not permitted to resell purchased vouchers or tickets for commercial purposes. In case of a violation of this resale prohibition, the customer is obliged to hand over the profit earned to Seven Botanicals Bar & Kitchen.
14. Resale via secondary ticket and auction platforms such as eBay, Viagogo, or StubHub is also not permitted.